# **WARM WELCOME**

## Intentional hospitality at your parish

### **CULTURE SHIFT**

Welcoming is the responsibility of all, not just the greeters at the door.

We want to create an environment where our whole parish is serving in this way.



### FRIENDLY STEWARDS AND USHERS

Have stewards at each entrance to the Church, both at the start and end of Mass. Make sure they are clearly identifiable throughout the event.



### **CLEAR COMMUNICATION**

Are the announcements clear and does our sound system work? Are any areas like the parish hall easily identifiable and accessible?



### MASS WORDS AND TEXTS

Are the Mass texts available for everyone to aid participation and help people feel at home. Are song sheets printed and ready?



### **FACILITIES**

Make sure the toilets are easily identifiable, accessible and clean.

Does your parish have baby changing facilities?









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### **ACTIVITIES FOR CHILDREN.**

Do you have activity bags / packs . for young children to help them make the Church their home?



### **REGISTER NEW PARISHIONERS**

Have a table where you can register new parishioners and provide information on your parish.



### **FOLLOW UP EVENTS**

Plan a follow up event to which you will invite people. Alpha, Discovery or Sycamore, Coffee, New parishioners welcome evening. Have a sign up table ready.



### **NEW INITIATIVES**

- Organise a carol service and flyer in the area.
- Have mulled wine and mince pies and invite all parishioners who haven't been back for a long time.
- Talk to other parishes about what's being planned.







# Warm Welcome

## Setting up your parish welcoming ministry: Invitation & welcome



Ask two people who are passionate about welcoming to head up your hospitality ministry at your church

### Research

Have them research church hospitality methodologies that have proven to be successful elsewhere and what they could look like in your parish context





### Communicate

Have them start a WhatsApp group with a pool of people who will know what is expected of them.



Make sure each Mass has two people welcoming at the door at the start and end of Mass





### Invite

Parishioners are invited to join for C&C (coffee and cake) after the main Sunday Mass upon exiting the church







# **Warm Welcome**

## After Mass Coffee & Cake - Intentional Fellowship after Mass



### **Organise**

Ask two people who love to bake and drink good coffee to head up your after Mass C&C in your parish hall

### **Pick**

Pick your busiest Sunday Mass to be followed by C&C



### **Organise**

Have the two people set up a WhatsApp group with volunteers who loves to bake so enough cake is brought every Sunday

### **Prepare**

Before Mass, make sure plates, forks and mugs are ready to go before Mass in the parish hall so everything is ready for after Mass.





### Invest

Invest in real coffee over instant coffee. This can be an industrial drip machine.

### Invite

At the end of Mass, Father invites all for coffee and cake at the parish hall for a time of fellowship.







